



# MDAA

Manitoba Dental Assistants Association

**AUTUMN 2022**

**RDA  
recognition**

**Fall Fun Day details**

**Key Survey  
findings**

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“To advance the careers of dental assistants in Manitoba, and to promote the dental assisting profession in matters of education and professional activities that enhance the delivery of quality dental healthcare to the public.”

## President's Message



Good day and happy September, hard to believe it is school starting and routines will be back to normal for some families. I am sitting here the end of the Labour Day weekend; it was certainly a beautiful weekend to finish a somewhat odd summer. The weather was inconsistent with a very wet lingering spring, then periods of intense rain that saturated the grounds even more. Luckily, we also had some great warm and hot days for some of us to enjoy at our favorite summer places. I am lucky enough to have a seasonal campsite where I hang my sunhat and had not as many beach days or even campfires as I would have liked, but I am still grateful for a place to go and unwind from the busy days of dental assisting. I hope you all have a for a place to enjoy or visit in this beautiful province that has so much to offer.

The summer for the Board of directors is not so busy, although the Executive level directors still have smaller tasks to maintain. I would like to mention; Duncan our newer CEO has been very busy still learning the processes within the Association, the tasks of the office and duties for the members. It's a lot of moving parts and he is doing a great job of learning these tasks and even coming up with new ideas for the membership, we look forward to the next 6 months or so to see what else he may bring to the membership.

Our first fall plan is our Continuing education session October 1/2022. We have the first speaker; our always favorite Kathy Purves speaking on and reviewing the new guidelines in Infection control; the "IPAC"; Infection Prevention and Control Practices document that will be in place for January 2023. She asks that the attendees read and prepare any questions to present at the zoom session. The second speaker; Dr. Robert Kaufmann who always entertains with a little humour thrown in, he will be speaking about radiography including digital and cbCT imaging processes not only in Endodontics but also how you can improve in general practice.

Our next fall plan is our Family Fun Day! We want to show our support and we have planned a Family fun day at the Billy Mosienko Arena. This will be an open skate day for families, look for details in the newsletter and an email reminder will be sent out; best of all its FREE for MDAA RDA members only. Bring the family and meet some new RDAs!

We look forward to getting back to work with our newer board members and planning and working to improve ways to support and communicate with the MDAA members. Our survey that was sent out had good results that have been worked on over the summer to share the details with the members; it's sad to say there are lot of areas of concern. I encourage anyone to call me directly if they have any questions or concerns at the MDAA office regarding the job or duties.

Thank you

Trina Bourgeois  
President of the Manitoba Dental Assistants Association

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## CDAA Update



Hello Manitoba RDA's

Hope you all had a wonderful summer and are looking forward to a nice fall. As our children return to school and we all think about closing our summer homes for another year my hope is that our lives will be more routine than they have been for the past 2 and a half years.

In early October CDAA will be launching our **JOB MARKET SURVEY** which I hope every RDA in Manitoba will take the time to fill out. Your participation in these survey's gives CDAA the much-needed data required when advocating Nationally for RDA's. Without this type of data, we have no validation that the circumstances and conditions we hear are happening in your workplace are happening. The Key Messages from the **MENTAL HEALTH SURVEY** CDAA undertook are available on the MDAA website. ([click the link on Page 9](#)) CDAA continues to work with HEAL to advocate for better support in the health care sector for the Oral Health Workers.

CDAA is making great strides in the inception of the International Federation Dental Assistants and Nurses. We are hoping that it will be launch in early 2023 so watch for announcements and calls for Board and Committee Members.



CDAA continues to work in conjunction with the CAHS project which is the study on the harms of COVID on the health sector, to develop evidence-based initiatives to collect improved data on health workers including oral health care workers.

Continued on Page 5

It is with much regret that I announce at this time that our Executive Director Ms. Stephanie Mullen-Kavanagh has resigned her position. The CDAA has started a search for her replacement.

I encourage all of you to continue to visit the CDAA website as we are continuously update it with new information regarding RDA's as it becomes available.

If you have any questions or concerns regarding CDAA please contact me at any time at [heatherbrownlee87@gmail.com](mailto:heatherbrownlee87@gmail.com)

Respectfully submitted  
Heather Brownlee RDA  
CDAA President

## Mental Health Survey

To all the Registered Dental Assistants who took the time to complete the Canadian Dental Assistants Association (CDAA) survey about how they are feeling at work and about their mental state

**This is what RDA's across  
Canada told the CDAA**

\*\*\*The data collected from Manitobans is being reviewed and will be made available at a later date. \*\*\*

# RDA of the Month - July

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**Grettel Gonzalez**  
Cityplace Dental Group

**maxident**  
PRACTICE MANAGEMENT SOFTWARE

Grettel was born and raised in El Salvador, graduating from dental school in El Salvador in 1995. She has over 27 years of experience in the dental field but is always continuing to learn and grow!

Grettel was certified as a dental assistant in 2013 from Red River college, and recently completed her orthodontic module this last summer to lead our Invisalign department.

As our floor captain she goes above and beyond to make sure our day runs smoothly, managing all of the operatories and overflow. She's our office "mama bear" with her fun and nurturing personality.

Grettel is also a wonderful support to all of our Spanish-speaking patients. We are so lucky to have her on this team!

# RDA of the Month - August

**Chantal Coulombe**  
Winkler Dental



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Chantal graduated from the Red River College Dental Assisting Program in 2012, and also completed her Orthodontic Module the same year. Following graduation, Chantal traveled to Guatemala to assist in the practice of dentistry for those who are less fortunate.

Chantal has been assisting since graduation and joined the Winkler Dental Clinic team in February of 2017.

When Chantal is not at work, she enjoys traveling, the outdoors and entertaining family and friends.



Click the Hub logo to see benefits



# RDA of the Month - September

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**Bev Girouard**

University of Manitoba  
Dr. Gerald Niznick College of Dentistry

Bev's Dental Assistant experience counts more than 35 years. Graduating, from Keewatin Community College (University College of the North) in 1985. Bev completed the Orthodontic Module in 1988, and the Dental Assisting Advanced and National Certification from the National Dental Assisting Examining Board in 1998.

Bev worked in private practice for over 25 years followed by employment at the University of Manitoba's Gerald Niznick College of Dentistry where Bev provided assistance to the students and professional staff in the Main Clinic, Speciality clinic, the Medical Device Reprocessing and Radiology departments as well as the Graduate Pedodontic, Graduate Periodontic and Graduate Prosthodontic clinics.

Bev was a valued member of the MDAA Board of Directors as its secretary.

**Do you have an RDA colleague/employee that you think is fantastic and you want everyone to know it?  
Nominate an RDA to be featured as our RDA of The Month!**

**We will feature a brief write up and picture so we can share just how great your co-worker is for  
your workplace.**

**You can email submissions to [mdaa@mdaa.ca](mailto:mdaa@mdaa.ca). Please include a brief write up photo that we may  
feature on our website and in the MDAA newsletter.**





## From the office

What's the cliché? Summers are too short. To me it felt like I went to sleep in late June and woke up to an approaching Labour Day weekend.

The Fall has always been my favourite season. The colours of the trees has always been one of my favourite visuals. As a kid, I loved jumping in the pile of leaves. I jumped in the leaves with my kids when they were little too. Now my granddaughter is old enough. Some things are hard to stop.

The other reason I have always liked the Fall is that it is a season of renewal. Fall marks the start of a new school year, new schedules for ice sports like hockey and on the court for sports like, basketball and volleyball.

The MDAA held its first director's meeting since before the summer earlier this month. It was a good chance for the new people on the board to meet face-to-face. Perhaps more importantly, it was one of the rare times we all could meet face to face since before March of 2020.

Virtual meetings have definitely affected some positive changes for many people; more time with family, cut down on travel costs and ability to work from home or anywhere with a Wi-Fi connection. But I find that in-person interaction helps build rapport, helps build trust and most importantly, helps build a team.

As our President Trina Bourgeois mentioned, the first Continuing Education session is set for October 1<sup>st</sup>. Details [are here](#). And we look forward to seeing you and your family on November 13<sup>th</sup> for our **Fall Family Fun Day (Page 12)**.

We look forward to seeing you!

Duncan M. Stokes CEO

## Did you know

That the **MDAA** offers monetary **Education Awards**, once a year, to two deserving recipients.

[Click here](#) to see eligibility criteria, how to apply and other questions you may have about the Manitoba Dental Assistants Association, Dependant Award and the Registered Dental Assistant Continuing Education Award.

RFHS / Dr. Gerald Niznick College of Dentistry

## Continuing Professional Development For Dentistry and Dental Hygiene

### Year at a Glance 2022-2023

For a full list of courses  
and registration instructions, go to  
[cpd-umanitoba.com/event](http://cpd-umanitoba.com/event)

Questions? Email us for more information:  
[Nancy.Auyeung@umanitoba.ca](mailto:Nancy.Auyeung@umanitoba.ca)



Single or multi-day certification programs with assessments that have lecture +/- hands-on components



Competency-based programs with/without assessments that have lecture +/- hands-on component



Lecture program of interest to all oral healthcare providers and business staff.



Offered online only.

### Certification Courses

March 4, 2023

**Cone Beam Radiology Technique for the Dental Hygienist and Dental Assistant**

Dr. Sunil Mutalik

6 CDE credit hours

[REGISTRATION](#)

April 14-16, 2023

**Local Anesthetic Technique for the Dental Hygienist**

Shannon Nichol

45 CDE credit hours

[REGISTRATION](#)

May/June 2023

**Restorative Technique for the Dental Hygienist**

Instructors TBA

[REGISTRATION](#)

Date TBA

**Neuromodulator Use in Dentistry – Introduction and Applied Head & Neck Anatomy (D)**

Dr. Murray Fain

12 CDE credit hours

[REGISTRATION](#)

### Competency-based CDE

February 11, 2023

**Oral Surgery Techniques for the General Dentist (D)**

Reda Elgazzar, Dr. Adnan Shah,  
Dr. Catherine Dale, Dr. Blair Dalgleish

6 CDE credit hours

[REGISTRATION](#)



Dr. Gerald Niznick College of Dentistry  
Rady Faculty of Health Sciences, University of Manitoba  
Nationally Approved PACE Program Provider for FAGD/MAGD credit.  
Approval does not imply acceptance by any regulatory authority or AGD endorsement.  
7/1/2022 to 6/30/2026. Provider ID# 214210



University of Manitoba | Rady Faculty of Health Sciences



### Online Lecture Series

3 CE credits per course | Saturday 9AM – 12PM

**Single course fee**

Dentists \$225

Dental Hygienists \$125

Dental Assistants and other \$95

**Bundle fee\***

Dentists \$645

Dental Hygienists \$345

Dental Assistants and other \$245

**Bundles:**

DENTISTS

DENTAL ASSISTANTS

DENTAL HYGIENISTS

October 15, 2022

**Intro to Lasers and Their Use in Cosmetic Dentistry (D, DH, DA)**

Dr. Les Rykiss

[REGISTRATION](#)

October 22, 2022

**Digital Complete Dentures – The Future of Removable Prosthodontics (D, DA)**

Dr. Igor Pesun

[REGISTRATION](#)

November 5, 2022

**Panoramic Imaging – From Acquisition to Interpretation (D, DH, DA)**

Dr. Catherine Nolet-Levesque

[REGISTRATION](#)

November 12, 2022

**Dental Occlusion – The Key to Success in Dentistry (D, DH, DA)**

Dr. Marshall Hoffer

\*\*In-person and livestream\*\*

[REGISTRATION](#)

January 14, 2023

**Dental Ceramic Restorations – Selecting the Appropriate Material (D, DH, DA)**

Dr. Rodrigo França

[REGISTRATION](#)

January 28, 2023

**Adhesion in Dental Ceramic Restorations- Which adhesive is the best? (D, DH, DA)**

Dr. Rodrigo França

[REGISTRATION](#)

February 18, 2023

**The Case of the Sinking Probe .... (D, DH, DA)**

Dr. Hoda Hosseini

\*\*In-person and Livestream\*\*

[REGISTRATION](#)

### Courses in progress of development

Orthodontic Module Refresher for the Dental Hygienist and Dental Assistant

Local Anesthetic Technique Refresher for the Dental Hygienist

Are you looking for an opportunity to learn more about your industry, while continuing to develop as a professional? These groups are looking for MDAA members to serve

- Residents in Long-Term Care Committee
  - Marketing Committee
- Task Force on Dental Care in Northern & Remote Communities

If you are interested, please email [mdaa@mdaa.ca](mailto:mdaa@mdaa.ca) with the subject line noting which area you are interested in serving.



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## **Save the Date - MDA Convention 2023**

**April 20th - 22nd**

**Location - RBC Convention Centre Winnipeg**

If you were a 2022 Trade Show Participant, you can still keep your Global Dental Exchange Page active through the year.

Visit the Global Dental Exchange and connect with the 2022 Trade Show Exhibitors - **Click Image below**

**GlobalDental  
Exchange**

Hosted by:

Manitoba  
**Dental**  
Association 

**wemissyoursmile.com**





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## Fall Family Fun Day

Sunday November 13, 2022

1:30pm - 3:30pm

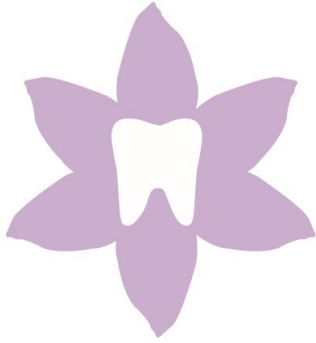
Billy Mosienko Arena

709 Keewatin St. Winnipeg, MB

Bring your family, your skates and join us for some exercise, refreshments, free MDAA branded tote bag for every RDA...and chances for many prizes

**Admission is free!**





# MDAA

Manitoba Dental Assistants Association

## Who We Are

K

Trina Bourgeois

Heather Brownlee

Jessica Derksen

Athena Wilford

Tabatha Blais

Marta Bhopalsingh

Pam Mikos

Meghan Ostlund

Navroop Randhawa

Duncan M. Stokes

*President*

*President Elect*

*Treasurer*

*Secretary*

*Director*

*Director*

*Director*

*Director*

*Director*

*Chief Executive Officer*

## Contact Us

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E-mail: [mdaa@mdaa.ca](mailto:mdaa@mdaa.ca)

*"There is no 'I' in team, but we are glad there is 'U' in volunteers."*

# Happy Fall Y'all

You may know where this is...or maybe not.  
It is one of the wonderful jewels of sight and sound in Manitoba.  
Those seemingly random letters on the pages of this newsletter...  
there are 9 of them...listed in order.  
The letters spell out the two-word location of this Manitoba Marvel.



**Your face when the dentist asks for something and you can reply "it's on your tray" 😂**

